

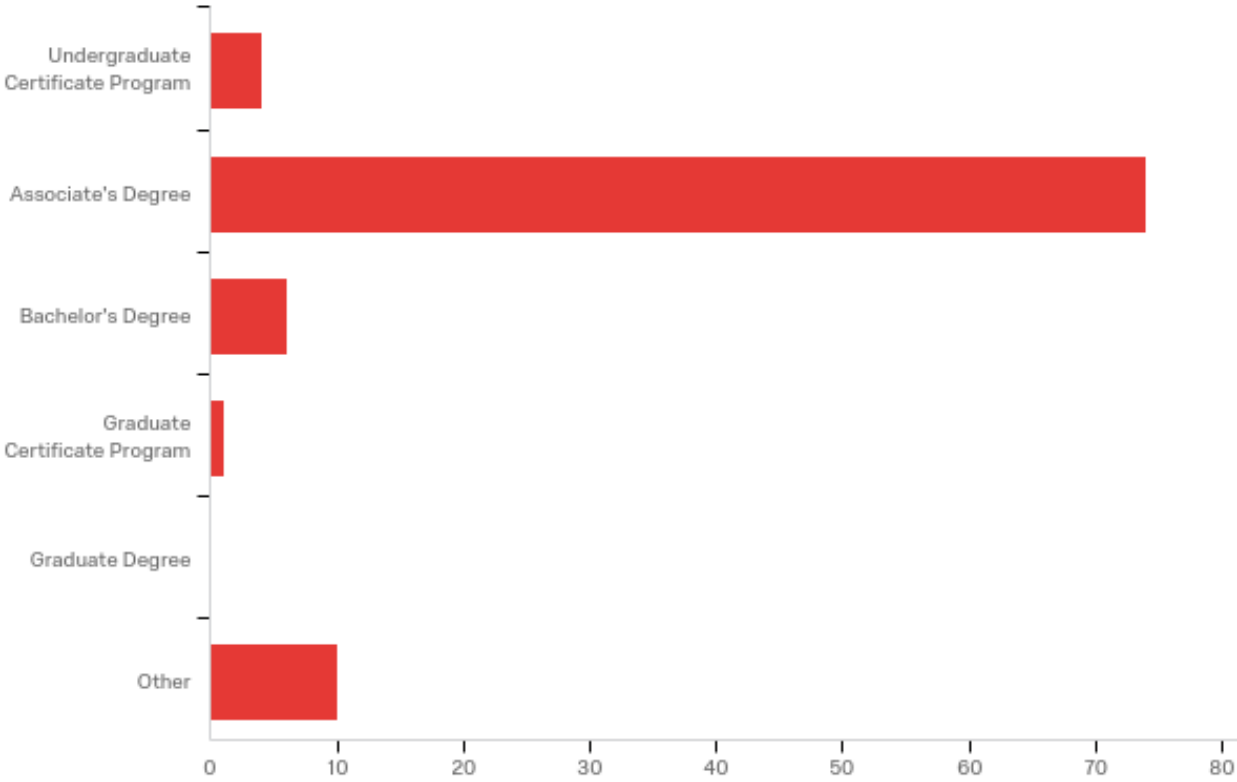
**Higher Learning Commission  
Student Survey Results**

**Alpena Community College  
(N=95)**

**Please rate your level of agreement with the following statements. If the statement does not apply to you, please mark the "Not Applicable" button.**

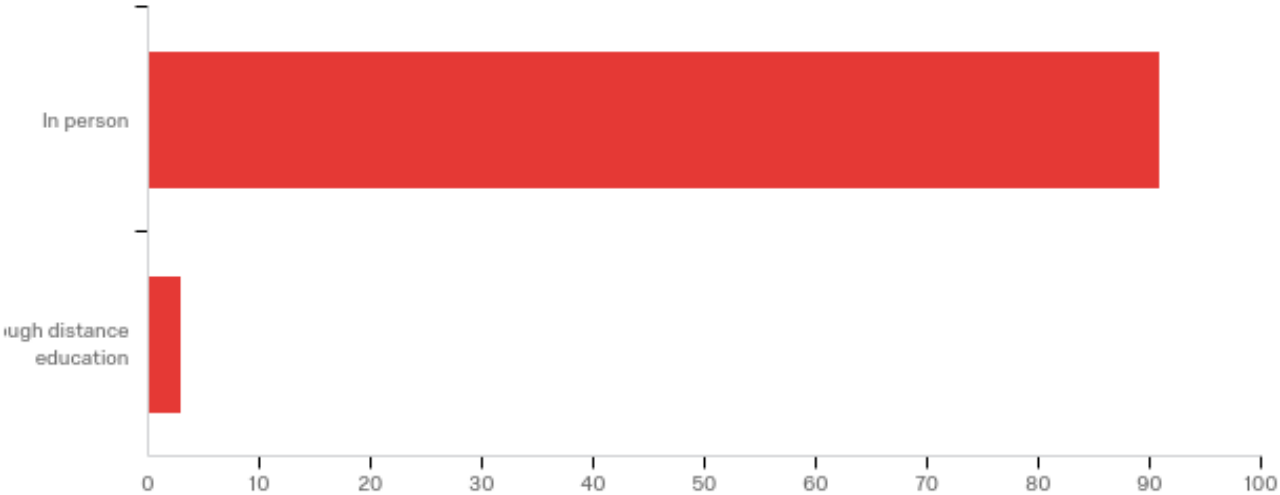
Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Mean	Total
The communication I received from the school about the overall enrollment process was clear	2	6	9	34	43	4.17	94
I received clear information as to how much my education would cost	3	9	12	34	36	3.97	94
A school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education	5	12	10	23	26	3.70	76
The school worked with me to identify an academic program that met my goals	2	6	17	28	38	4.03	91
An academic advisor provided me with accurate information about the requirements necessary to fulfill my course of study	2	4	4	29	54	4.39	93
An academic advisor was available to help me with questions about my course of study	1	4	4	34	50	4.38	93
I was placed at the appropriate course level that matched my academic preparation	2	6	5	37	41	4.20	91
I am satisfied with the progress I am making toward completing my degree	3	2	7	29	52	4.34	93
Course content is appropriately challenging for my program of study	2	3	5	36	46	4.32	92
Courses required to complete my degree are available when I need to take them	4	8	18	32	30	3.83	92
Faculty who teach provide helpful instruction	4	1	11	27	48	4.25	91
Faculty are available when I need help	3	3	8	39	39	4.17	92
Faculty who teach are knowledgeable about their subject areas	3	1	6	29	52	4.38	91
When I have non-academic questions, I can reach someone who can help me in a timely way	3	5	12	32	37	4.07	89
Overall, I am satisfied with my experience at the school	2	3	9	32	47	4.28	93

# What academic program are you currently enrolled in?



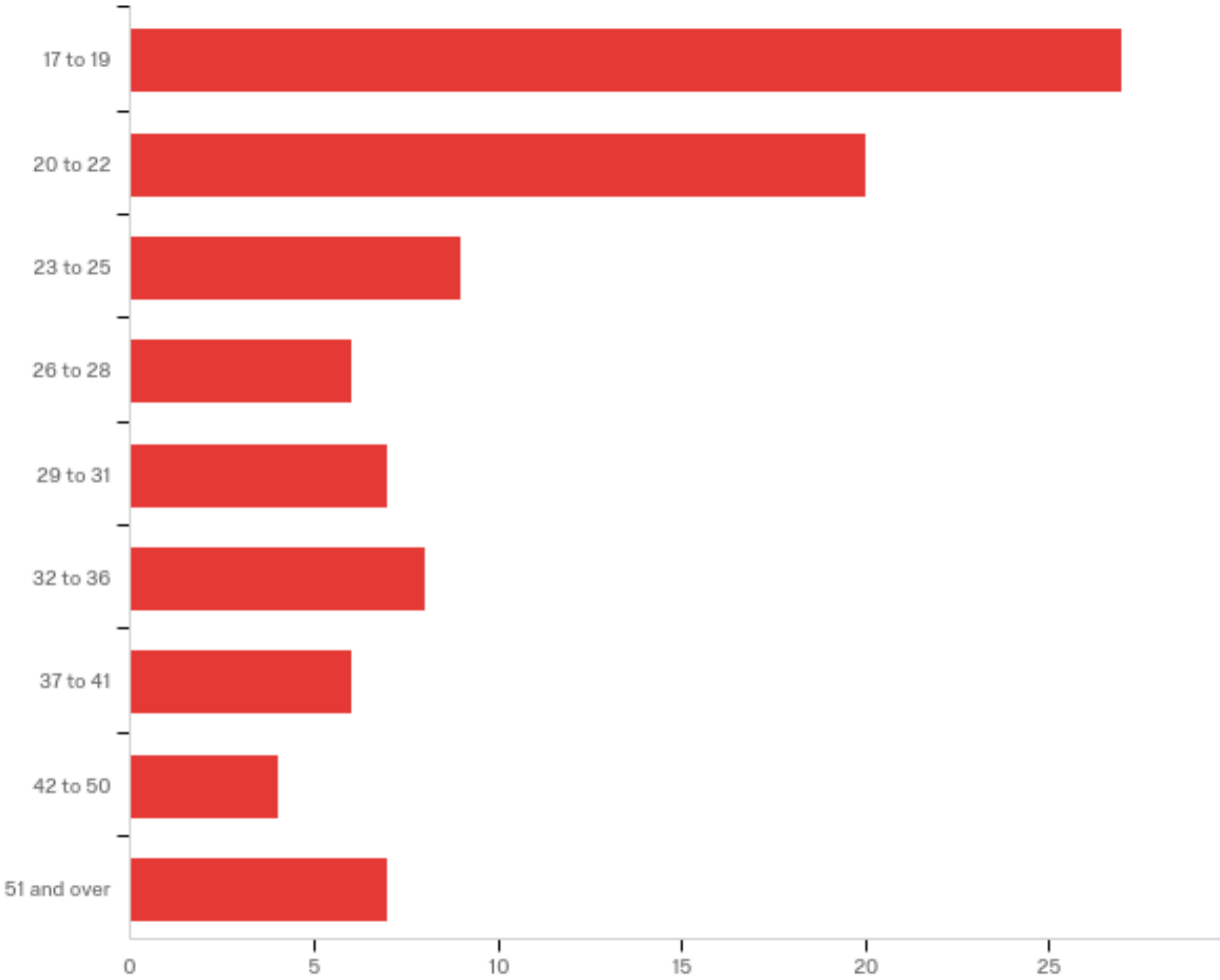
Answer	%	Count
Associate's Degree	77.89%	74
Bachelor's Degree	6.32%	6
Graduate Certificate Program	1.05%	1
Graduate Degree	0.00%	0
Other	10.53%	10
Undergraduate Certificate Program	4.21%	4
Total	100%	95

# How do you primarily take classes at your school?



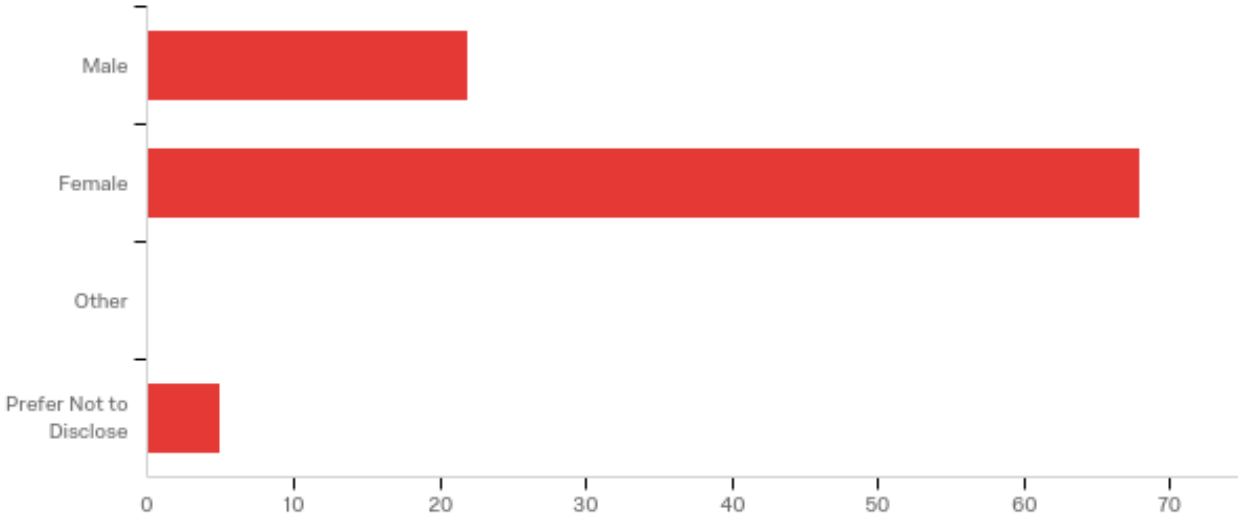
Answer	%	Count
In person	96.81%	91
Through distance education	3.19%	3
Total	100%	94

# What is your current age?



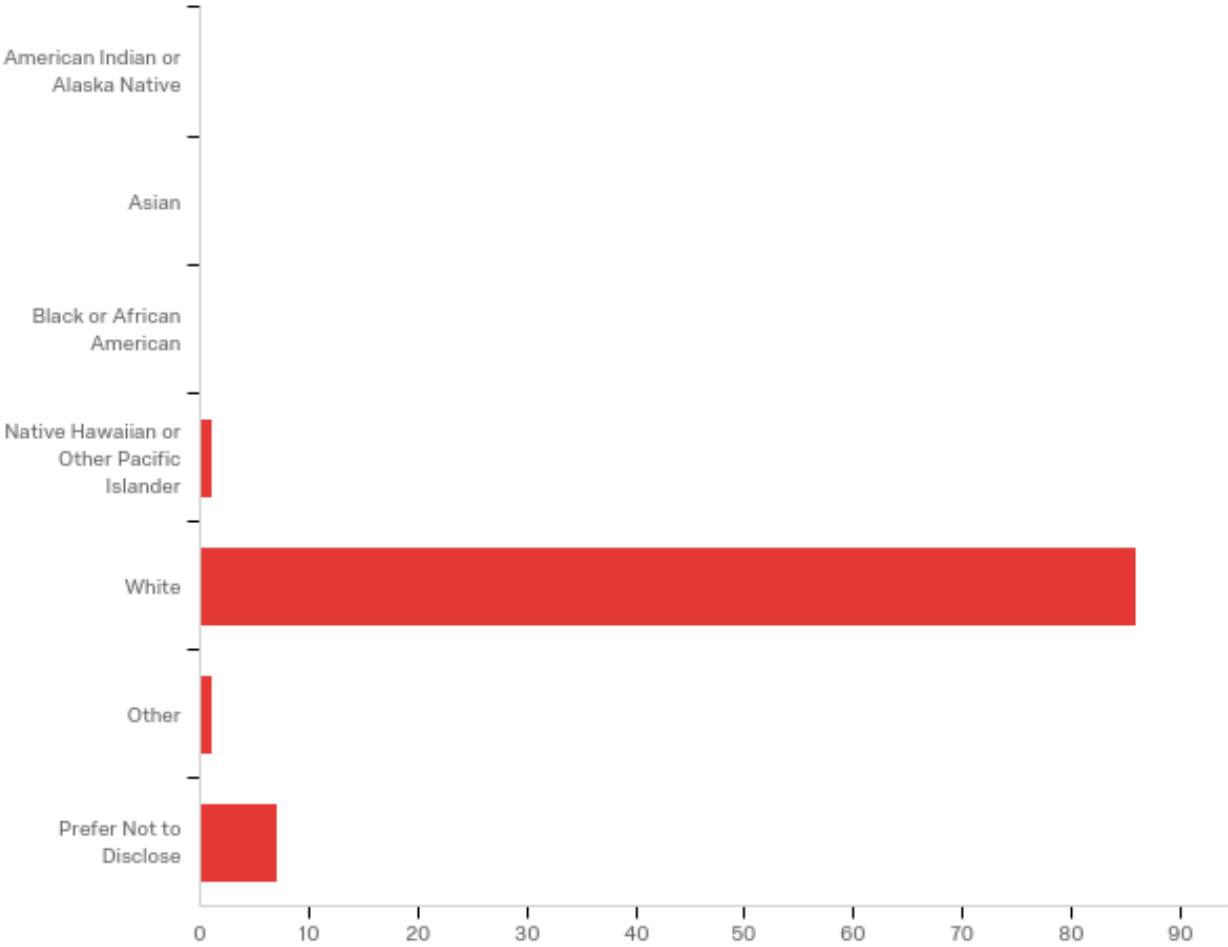
Answer	%	Count
17 to 19	28.72%	27
20 to 22	21.28%	20
23 to 25	9.57%	9
26 to 28	6.38%	6
29 to 31	7.45%	7
32 to 36	8.51%	8
37 to 41	6.38%	6
42 to 50	4.26%	4
51 and over	7.45%	7
Total	100%	94

# What is your gender?



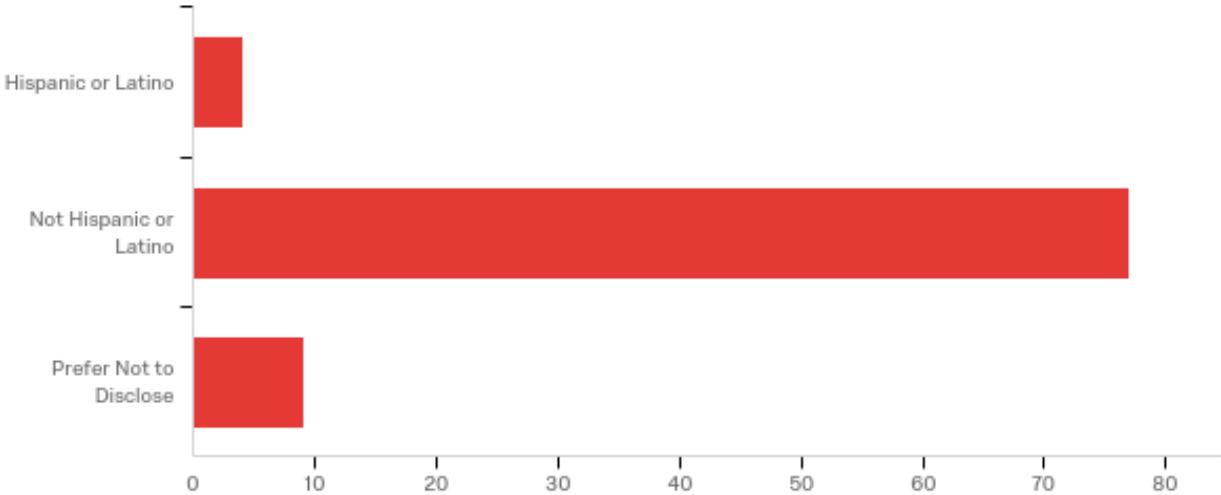
Answer	%	Count
Male	23.16%	22
Female	71.58%	68
Other	0.00%	0
Prefer Not to Disclose	5.26%	5
Total	100%	95

# What is your race? (choose all that apply)



Answer	%	Count
American Indian or Alaska Native	0.00%	0
Asian	0.00%	0
Black or African American	0.00%	0
Native Hawaiian or Other Pacific Islander	1.05%	1
White	90.53%	86
Other	1.05%	1
Prefer Not to Disclose	7.37%	7
Total	100%	95

# What is your ethnicity?



Answer	%	Count
Hispanic or Latino	4.44%	4
Not Hispanic or Latino	85.56%	77
Prefer Not to Disclose	10.00%	9
Total	100%	90